



inspire

Patient-centered Medical Neighborhood



# Hospice & Palliative Care

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**Our Hospice of  
South Central Indiana**  
2626 East 17th Street  
Columbus, IN 47201  
**812-314-8089**

**Schneck Medical Center  
Hospice & Palliative Care**  
411 Tipton Street  
Seymour, IN 47274  
**812-522-0473**

## Hospice Care

Within the healthcare system, Hospice care is the part of the continuum of care that focuses on end of life care, but choosing hospice doesn't always mean that a patient is near the end of their life. Hospice care can be provided to individuals with life-limiting illnesses when they are no longer seeking curative treatment. Hospice provides expert care and support for patients with a life-limiting condition and their families, wherever the patient resides. Hospice care teams work together to support the physical, social, emotional, and spiritual needs of the patient and family. Hospice professionals and staff are the experts who help families navigate the choices when someone is facing a life-limiting illness.

## Palliative Care

Palliative care provides expert pain and symptom management for patients with an advanced illness who are under the care of specialists and continuing to seek curative care. Palliative care adds an extra layer of support to address and treat situations or conditions that cause symptoms to be out of control.



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### Physician Resources

We have developed processes on how to easily access care, allowing the Primary Care Physician to make the referral. We have also included a guide to aid the discussion for either Hospice or Palliative care. We are encouraging as much communication as possible between providers so end of life care can support physical health and physical health can support end of life care.





## Hospice & Palliative Care – Our Hospice of South Central Indiana

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2626 East 17th Street Columbus, IN 47201 812-314-8089

### Patient Connect Process

#### Our Hospice of South Central Indiana

Call: 812-314-8089

Fax: 812-314-8148

- Inform the patient/caregiver you would like to connect them to care experts or have them call Our Hospice of South Central Indiana at **812-314-8089**.
- Inform the referral office that this is an Inspire patient.
- Provide the contact information for the patient and/or caregiver.
- Our Hospice will notify you once contact is made with the patient/family.
- An in-person information session will be conducted with the patient and family to form a plan to meet individual care needs and/or end of life goals.
- If the patient is eligible and chooses to proceed, Our Hospice will coordinate the admission visit with a Registered Nurse.

#### Admission Visit

At the admission visit we will:

- Assess patient/family needs.
- Plan care of patient/family wishes.
- Discuss advanced directives.
- Review medication.
- Assess medical equipment needs.
- Provide additional resources with:
  - Certified Nursing Assistant (CNA)
  - Social Workers (MSW)
  - Chaplains
  - Volunteers
  - Dietician



# Hospice & Palliative Care – Our Hospice of South Central Indiana

2626 17th Street Columbus, IN 47201 812-314-8089

## Columbus Regional Health Our Hospice of South Central Indiana

### General Information

Our 14-room inpatient facility specializes in the intensive management of symptoms, and in caring for patients when caregivers need a time of respite. We provide hospice care for all ages.

### Care Team

Our care team consists of the following:

- Physicians and Nurse Practitioners
- Nurses
- Home Health Aides (CNA)
- Social Workers
- Speech and Physical Therapists
- Dietician
- Chaplain
- Volunteers
- Pet Therapy
- Veteran Services
- Bereavement Services
- Small Groups

### Counties We Serve

- Bartholomew
- Brown
- Clark
- Dearborn
- Decatur
- Franklin
- Jackson
- Jennings
- Jefferson
- Johnson
- Ohio
- Ripley
- Rush
- Scott
- Shelby
- Switzerland

Hospice & Palliative Care –  
Our Hospice of South Central Indiana

2626 17th Street Columbus, IN 47201 812-314-8089



**Stephanie Rice**

Referral Specialist

Role: Works with hospital physicians, case managers and social workers as the first point of contact. Meets with families to answer questions and let them know what to expect.

Phone: 812.314.8078

Fax: 812.314.8148

Email: [srice1@crh.org](mailto:srice1@crh.org)



**Christy Henderson**

Admissions Coordinator

Role: Manages incoming referrals and schedules patient meetings with referral specialists.

Phone: 812-314-8089

Fax: 812-314-8148

Email: [chenderson3@crh.org](mailto:chenderson3@crh.org)



**Stacy Huffman**

Admissions Coordinator

Role: Manages incoming referrals and schedules patient meetings with referral liaisons.

Phone: 812-314-8083

Fax: 812-314-8148

Email: [shuffman@crh.org](mailto:shuffman@crh.org)



**Sabrina Schorm**

Referral Specialist

Role: Works with facilities, physicians, and hospitals as the first point of contact. Meets with families to answer questions and let them know what to expect.

Phone: 812-314-8089

Fax: 812-314-8148

Email: [sschorm@crh.org](mailto:sschorm@crh.org)



## Hospice & Palliative Care – Schneck Medical Center

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411 W. Tipton Street Seymour, IN 47274 812-522-0473

### Patient Connect Process

#### Schneck Medical Center Hospice & Palliative Care

Call: 812-522-0473

Fax: 812-522-0541

- Inform the patient you want to connect them with a member of your care team.
- Call with the patient to connect with Schneck Medical Center Hospice team 812-522-0473.
- Inform the referral office that this is an Inspire patient.
- Provide contact information for the patient and/or caregiver.
- Arrangement will be made for a consultation while the patient is at your office during a time that fits the patient/family needs.
- Send the following to Schneck Medical Center:
  - Patient demographics
  - Medication list
  - Medical history
  - Physical with life limiting illness
  - Physician Order stating:  
“Hospice Consultation- Patient has a life expectancy of 6 months or less if the disease follows its normal course. Allow the natural dying process.”



## Hospice & Palliative Care – Schneck Medical Center

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411 W. Tipton Street Seymour, IN 47274 812-522-0473

### **Patient Connect Process**

#### **Schneck Medical Center Hospice & Palliative Care**

Call: 812-522-0473

Fax: 812-522-0541

#### **Consultation Visit**

- Assessment of any advanced care planning.
- Patient/family wishes and goals of care.
- Assessment of current activity tolerance, including history of falls.
- Symptom management including pain assessment and follow up.
- Medication management with identification of high risk medications.
- Caregiver status (fatigue, tolerance, etc.)
- Re-hospitalization risk assessment.

Your office will receive a follow-up document providing a patient centered care plan with interventions agreed upon by the patient/caregiver.



## Hospice & Palliative Care – Schneck Medical Center

2411 W. Tipton Street Seymour, IN 47274 812-522-0473

### Schneck Medical Center Hospice & Palliative Care

#### General Information

Schneck Hospice Support

- Inpatient Acute Care
- Inpatient Respite Care
- Routine Hospice Care at patient's home or nursing facility
- Continuous Care

#### Schneck Care Team

- Medical Director
- Nursing Staff
- Nursing Assistants
- Chaplains
- Social Workers
- Volunteers
- Dietitian

#### Hospice Services

- Pain and symptom management
- Medication management
- Personal care services
- Equipment management
- Spiritual support
- Counseling
- Education materials
- Resource materials
- Bereavement support
- Bereavement support community groups



Hospice & Palliative Care –  
Schneck Medical Center

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411 W. Tipton Street Seymour, IN 47274 812-522-0473



**Julie Morrow, LPN**

Referral Liaison

Role: Manages incoming referrals and schedules patient meetings with Hospice or Palliative Care team. Arranges for initial contact at time of the patient/family's choosing. Follows up with patient/family to assure needs are met.

Phone: 812-522-0473

Fax: 812-522-0541

Email: [cmorrow@schneckmed.org](mailto:cmorrow@schneckmed.org)



### Is Hospice the Answer?

If the patient or caregiver can check three or more of these qualifying indicators they may be eligible for a hospice consult.

- Has the individual been hospitalized 2 or more times in the past 6 months?
- Has he/she had 2 or more Emergency Room visits in the last 6 months?
- Has the individual started taking medication or increased his/her medications for pain?
- Has he/she fallen several times over the past 6 months?
- Has the individual suffered any injuries with recent falls?
- Is he/she starting to need help from others with:  
Bathing, Dressing, Eating, Getting Out of Bed,  
Walking, Toileting
- Has the individual started feeling weaker or more tired?
- Has he/she started spending most of the day in a chair or bed?
- Has the individual noticed weight loss or that his/her clothes are noticeably looser?
- Has his/her diet changed due to:  
Difficulty swallowing?  
Nausea/vomiting?  
Lack of appetite?
- Has the individual noticed shortness of breath, even while resting?
- Has he/she had frequent or increased physician visits?
- Has the individual recently been told they have a life limiting illness?



## Hospice & Palliative Care

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### **Palliative Care Outpatient Support Services**

Your patient will receive a multitude of options for service including but not limited to:

- Nurse practitioner oversight of patient centered care plan.
- Symptom management in Outpatient setting.
- Case management for patient concerns or needs.
- Education materials.
- Continuous follow up by phone.
- Support group information.

### **Is Palliative Care the Answer?**

If the patient or caregiver can check three or more of these qualifying indicators they may be eligible for a Palliative Care consult.

- Does the individual have uncontrolled symptoms (pain, nausea, dyspnea, fatigue, weight loss) that interferes with quality of life?
- Does he/she have uncontrolled psychosocial issues that interfere with quality of life?
- Does the individual have spiritual issues that interfere with the quality of life?
- Has he/she changed their code status to DNR (Do Not Resuscitate)?
- Is the individual a critically ill patient with no advanced directive or plan of care established?
- Has he/she had 2 more hospitalizations within three months for the same/similar symptoms?
- Does the individual have an advanced chronic disease (CHF, COPD, ESRD, Dementia, MS, ALS)?
- Does he/she have metastatic or recurrent cancer?
- Is the patient an admission from an ECF with ADL dependence or chronic care needs?

Additional Notes:

